



HaDSCO will listen and try to help.



A case manager will talk to everyone involved to resolve the complaint.



Health and Disability Services  
Complaints Office

## Health and disability service complaints

Supporting improvement through  
complaint resolution

[hadsco.wa.gov.au](https://hadsco.wa.gov.au)



Sometimes patients are unhappy with the service they receive.



Usually talking to the provider can resolve the complaint.



If it doesn't, contact HaDSCO on (08) 9323 0600 or [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)